

Tail-wagging vacations.

# Home Boarding / Day-care Booking Form

Welcome to Borders Boarding. We are delighted you are considering us for your dog's next home boarding.

We want your dog to have the perfect stay with us and feel as comfortable as possible during his/her stay, so before we book you in, we will need to run some pre-stay questions and collect certain information about you dog/s prior to our first meeting. Some of the information we need to make your dog comfortable and get to know them better, some of it we are required to obtain under law.

Please have a read through at your leisure and return this form to us as soon as possible. Once we get the completed document back along with copies of your dog's current vaccination records, and we have checked through the details, the next step will then be to arrange a trial day and to meet your dog, that way we can judge if they are going to like it here, and of course get on with us. If they do, hey presto, we can get you booked in and then for all future stays it will just be a case of requesting the dates you need. The day care will be charged at £25 and usually be between 10am and 4pm.

If you have any questions, I will be very happy to chat them through we you either by email on <a href="mailto:bordersboarding@gmail.com">bordersboarding@gmail.com</a> or call or text on 07562 685787.

Best regards

Neil

The Borders Boarding Team



#### **Your Pet's Information**

### About your Dog / Dogs:

**Owners Name:** 

Owners Address:

- 1. Please tell us as much as you can about your dog's character, behaviour, and routines. Please include any foibles etc. using an additional page if necessary.
- 2. Please send a recent photo of your dog, for our records, preferable in jpeg format via email to <a href="mailto:bordersboarding@gmail.com">bordersboarding@gmail.com</a> along with this completed form.
- 3. Should you wish to board more than one dog, please complete a form for each dog.

Contact Phone Numbers: (Mobile & Home)
Email address:
B. /
Dog's name:
Sex:
Pet Microchip No.
- As of 6 <sup>th</sup> April 2016, your dog is required by law to be microchipped & it is an offence not to comply)
Is your Dog Neutered / Spayed? –
Dogs Date of Birth:
Age:
· ·
Breed:
Colour / Markings:
Dogs Weight:

Emergency Contact Within the UK - (Please complete if you are traveling abroad).

Name:						
Address:						
Relationship To	You:					
Email:						
Home No.						
Mobile No.						
ooking Do	utes:					
-						
you already ki	now your dates, pleas	se complete below.				
	now your dates, pleas	se complete below.				
you already ki	now your dates, pleas	se complete below.				
Day Care	now your dates, pleas Week & Times Reque					
Day Care			Thursday:	Friday:	Saturday:	Sunday:
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<b>Day Care</b> Date & Day of	Week & Times Reque	sted – Day Care	Thursday:	Friday:	Saturday:	Sunday:
<b>Day Care</b> Date & Day of	Week & Times Reque	sted – Day Care	Thursday:	Friday:	Saturday:	Sunday:
Day Care Date & Day of Monday: Boarding	Week & Times Reque	sted – Day Care	Thursday:	Friday:	Saturday:	Sunday:
Day Care  Date & Day of  Monday:  Boarding  Dates Requeste	Week & Times Reque Tuesday:	sted – Day Care	Thursday:	Friday:	Saturday:	Sunday:
Day Care Date & Day of Monday:  Boarding Dates Requeste Arrival Date:	Week & Times Reque Tuesday: ed for Boarding –	sted – Day Care	Thursday:	Friday:	Saturday:	Sunday:
Day Care  Date & Day of  Monday:  Boarding  Dates Requeste	Week & Times Reque Tuesday: ed for Boarding –	sted – Day Care	Thursday:	Friday:	Saturday:	Sunday:
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Day Care Date & Day of Monday:  Boarding Dates Requeste Arrival Date: Approx. Arrival	Week & Times Reque Tuesday:  ed for Boarding –	sted – Day Care	Thursday:	Friday:	Saturday:	Sunday:

Information about your dog's personality:

### Is your dog likely to: (Please mark with and 'X' the appropriate answer)

	Often	Occasionally	Never
Bark			
Whine			
Jump Up at People			
Jump onto Furniture			
Chew Furniture / Other items			
Scratch at Carpets / Doors etc.			
Problems with recall			
Poo and Pee in the home			
Eat dog poop			
Fight with other dogs			
Hump other dogs			
Hump Legs			
Bite Humans			

Behaviour	Feeding etc.
Is your dog ok with sleeping downstairs?	Times/Frequency of Feeds:
7 0 1 0	, , , ,
Chew other things?	Type of food you will provide: Raw Meat / Veg / Kibble / Cans
Any problems travelling in cars?	Is your dog possessive over food / toys?
Any problems with other dogs?	Does your dog have any treats?
Any problems with people?	Any areas of body that should not be touched (e.g., ears, tail)?
Any specific commands your dog is trained to:	Does your dog dig holes in the garden?
Any "toilet" words:	
Relationship with Cats, Pheasant, Sheep, Deer	

### **Consent and Permissions:**

### Walkies - Your permission for your dog to walk off lead.

Every dog wants to walk off the lead, but it's not without risk. We are dog lovers, and we want to do the best we can to both entertain your dog and to keep him/her safe. However, some dogs do run off. Equally if your dog is used to getting a vigorous work out and must slump around on a lead for week or two, it's not going to be happy.

If you choose to give permission for your dog to be walked off lead, we will judge when the time is right. When we think we have built up enough of a relationship with the dog we will try it, but we are only human, and the dog is a dog. Unfortunately, we cannot be held responsible for a dog who runs away, we can only do our best, so if you wish us to allow your dog to walk off the lead, please sign below giving us permission. Alternatively, we will walk your dog on the lead off property. However, we can allow your dog to be off lead on property within the confines of the boundary walls with your permission. But, if your dog is a known escapologist, we should consider not allowing this as they could scale the walls / fences.

Permission	
• , .	ing to judge when it is appropriate to walk my dog without a lead. I t hold Borders Canine Home Boarding responsible for any loss or
Signature:	Date:

### Your Dog's Health.

## In Order to board dogs in the UK, it is a legal requirement that your dog be vaccinated for:

- 1. Canine Distemper
- 2. Infectious Canine Hepatitis (Canine adenovirus)
- 3. Leptospirosis (L. canicola and L. icterohaemorrrhagicae)
- 4. Canine Parvovirus and other relevant diseases.

We will need to see your UpToDate Vaccination Certificate prior to our first meeting and to receive an updated copy (paper or electronic) each year. A Titre certificate from a vet is an acceptable alternative to a booster vaccination. Primary vaccinations must be completed at least 2 weeks before the board dates and Homoeopathic vaccinations and treatments are not allowed under UK law as alternatives.

Treatment	Name & Maker	Vaccination Or Treatment Date
Wormed		
Flea & Parasites		
Kennel Cough – (Bordetella, Bronchiseptica, Parainfluenza)		
Parvovirus, Distemper, Adenovirus/Hepatitis, Leptospirosis		

Medication — If your dog will be on med	lication during their stay w	with us, please complete this section:
Type of Medication:		
Reason for Medication:		
Instructions for Administering:		
directed by Owner or Vet and understand that BCHB	will not be held responsible s orts basis & I will not hold Bo	anine Home Boarding (BCHB) to give my dog medication as e should my pet have an adverse reaction to the medication. Borders Canine Home Boarding responsible if the pet apractical to complete the process.
Name.	Signature.	Date.



**Vet Release Form:** In the unlikely event we need to take your dog to either your vets (if local) or our vets, the vet will require sight of a completed vet release form to treat your pet. Please complete the following form which we will hold on to for future stays.

Known Medical Conditions:
uring my absence, Borders Canine Home Boarding will be caring for my dog (s). In the event of an emergency, I authorise you (the Veterinar administer medical treatment you deem necessary and in the best interest of my pet and consent for surgery to be performed if necessary. It is responsible for payment to you (the Veterinarian) upon my return. I understand that the vet (s) will take whatever steps that are necessary netwelfare of my pet in an emergency and that every attempt will be made to contact myself, the owner and / or my emergency contact if suct that it is not contact.
My Pets Insurers are as follows:
Name of Insurer:
Policy Number:
Contact Number:
Furthermore, I give Borders Canine Home Boarding permission to transport my dog (s) to a veterinarian and authorise treatment in the event of an emergency or sickness. I understand that a charge will be made for the treatments and that a fee may be made for a pet taxi cost. Should emergency care be required outside of normal vet opening hours, I authorise that my dog may be taken to the nearest Veterinarian Emergency Clinic / Hospital
I give permission to Borders Canine Home Boarding to approve treatment up to $\mathfrak{L}$ (indicate maximum $\mathfrak{L}$ amount or "no limit"). I agree to be responsible for all charges upon my return including, but not limited to, vet fees, medication fees, extra visit fees and transportation fees.
In the unfortunate event of death of my pet, I also request that my dog (s) to be kept at the vet practice until my return.
I agree that Borders Canine Home Boarding is released from all liability related to transportation to and from the veterinarian and treatment for sickness or emergency.
Owners Name:
Owners Signature:
Date: Continued Overleaf:

Pet (s) Name:

Usual Vets name:
Vets Address:
Vets Post Code:
Vets Phone Number:
Usual Vets Name & Address:
Telephone Number:

### **Additional Notes, Comments:**

Please use this section to let us know anything further.

### **Next Steps:**

The next step is to arrange a trial day for your dog, so we can see how he/she gets on with us and our two dogs. Hopefully all will be great, at which point we can complete the registration process and finalise the arrangements ready for the first visit.

This is a one-off process and covers off what I am legally required to check and record, plus a few housekeeping matters to keep everything in order. Once this has been completed, then it's just a matter of a date check for each stay and that's it!

### The Boarding Package:

We offer the following boarding option for your dog:

The Standard Boarding with others Package £35 per night / 12midday on the arrival date until 12 midday on the day of departure. Early arrivals and late departures are available upon request and chargeable on a day rate basis, at £25 per day in addition to the nightly rate.

i.e. should you wish to drop off your dog at 8am on the day of arrival, then the first day will be charge as £25 from 8am until 12pm and then £35 for the boarding that evening. Each subsequent night's boarding is then charged at £35. Collections after midday on the day of departure will be at a rate at a flat fee of £25 from 12 midday onwards. Please provide your dog's food and treats for the duration of their stay and advise of the feeding requirements and portion sizes.

Please note, we will board your dog with us, our two dogs and one or two other dogs. Your dog may walk with other dogs and use outdoor areas with other dogs too. We can of course arrange a private walk upgrade should you wish, and we will walk all dogs together for a min of 20 mins per day. Regular toilet breaks are of course included throughout the day. We will also need you to provide your dog's dietary requirement and guide us as to feeding times and routines and sleep time may be in a room.

### Additional items available alongside the packages above: Available at £10 per day

Daily WhatsApp update

Personalised Private Walk

**Daily Grooming** 

When it's time to book, you will be asked for your preference, and that way we can check availability considering your preference.

### Agreement, Payment, and Cancellation

We will send you an Invoice in advance of the stay and for bookings of 5 days or under we request full payment by return and for longer bookings, we request a deposit of 50% of the total cost to secure your place at time of booking, with the remainder due 14 days prior to the arrival date. Your place is guaranteed for 48 hours following the issuing of the invoice and may then be released if the payment or deposit hasn't been received within that timeline.

Should you need to cancel your booking, we will need to charge you a portion of the total fee depending on the timescale. The closer to the actual date, the higher the portion, because it gives us no time to re-fill your slot with another dog. Here's how it works:

- Cancellation within 14 or fewer days, of the arrival date is charged at 100%.
- Cancellation between 15 and 28 days, charged at 50%.
- Cancellation over 29 days, No charge

Should you not be able to collect your dog on the agreed date and time, (please, please give us plenty of notice and we will charge a pro rata fee and add the additional costs to a final bill. If you collect your dog before the end of your booking, no refund will be given, as there is no chance for us to fill the empty days with another dog.

\*\* We are not able to board non-spayed females who may come into season during your holiday or are in season at the start of the board\*\*

	n that I the information contained in this document is accurate and I also agree to the booking terms and the privacy policy of Canine Home Boarding. A copy of the booking terms and conditions are available from the website at <a href="www.bordersboarding.com">www.bordersboarding.com</a>
	py is also available upon request:
Signatur	re:
Name:	
Date:	
I give my	consent to be contacted by Borders Canine Home Boarding for the purposes of a newsletter, information and offers by:
Text	
Email	
If your cl	nosen package option is for boarding with others, please also sign below, giving your permission:
areas with to your sta	o give your consent for your pet be to board with resident dogs, other boarding dogs. Your dog may walk with other dogs and use outdoor other dogs. You agree to allow Borders Canine Home Boarding to choose the mix of dogs at our discretion, whilst paying careful attention sted preferences and allow us to change other dogs during the stay as circumstances arise. Please be assured that this will all be done with sterest of your dog (and the other animals). heart.
control t	n that during their stay, I am happy for my dog/s to be with other dogs and whilst Borders Canine Home Boarding will endeavour to he dogs within their care, I will not hold Borders Canine Home Boarding responsible for any altercation between dogs and or the of such an altercation.
Signatur	e:
Name:	Date: